



GOOD NEIGHBOR GUIDE





DEPT. OF ARCHIVES & HISTORY, PHOTO BY CYNTHIA JANCATERINO

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LETTER FROM MAYOR REED

Montgomery's distinct and diverse neighborhoods are the heart of our city. Each neighborhood is only as strong as its stewards. Thank you for everything you do for our city. Community leaders like you are essential to maintaining and improving quality of life and quality of place across Montgomery.

Engaged residents and active neighborhood associations are assets prized by my administration. You and your peers are the first to raise your hand for any new project or initiative that helps preserve, protect and enhance Montgomery.

I applaud you, and I promise to keep standing for you and standing with you because safe, vibrant and thriving neighborhoods are the foundation for equitable growth, prosperity and development throughout the city.

Responding to neighborhood needs - and even offering remedial assistance - is an important aspect to reviving communities across our city. We have challenged the City's Neighborhood Services Department and the Montgomery Clean City Commission to find new ways to increase their support for beautification, improvement projects and residential services. Moving forward, these organizations will work in tandem with the Mayor's Office and community leaders like you to reimagine what is possible in Montgomery.

The Good Neighbor Guide will empower you with tools you need to continue making an impact on your block and in our city.

Progress can already be seen throughout Montgomery, but this is only the beginning. More support is on the way. I look forward to continue strengthening our neighborhoods.

Sincerely,

Mayor Steven L. Reed



INTRODUCTION

Welcome to the City of Montgomery Neighborhood Services Department's Good Neighbor Guide. This guide was created to provide basic information about how to care for and maintain your property, and about what it means to be a "good neighbor". Many of the references in this book are found in the City of Montgomery Code of Ordinances which can be viewed online at www.montgomeryal.gov.

Rosa Parks once said, "Every person must live their lives as a model for others." We believe that every citizen can contribute to the community by being a good neighbor. Take pride in your city and the appearance of your property.

To learn more about Montgomery and what this great city has to offer, please check out the Neighborhood Services *Experience Our Montgomery* booklet. Feel free to request additional copies of this guide to share with your neighbors. This guide can also be found online, through the Neighborhood Services website: www.mgmc3.com

Throughout this Good Neighbor Guide you will see references to "City ordinance" followed by a set of numbers. This is a reference to the complete ordinance for that particular topic,

The complete Code of Ordinances can be found on the City's website, www.montgomeryal.gov, under the heading "Work".

This guide is not intended to be nor is it a substitute for the City's Code of Ordinances. This Guide is intended to make it easier for citizens to merely reference a handful of our City's Ordinances.

**NEIGHBORHOOD
SERVICES
625-2175**

NEIGHBORHOOD SERVICES

OUR MISSION IS TO PROVIDE RESOURCES TO STRENGTHEN AND EMPOWER NEIGHBORS IN MONTGOMERY TO TAKE ACTION FOR ENGAGED, CONNECTED, VIBRANT COMMUNITIES.

Some of the resources we provide are:

- Annual and mini-grant opportunities
- Gathering of Neighborhoods meetings
- Cleaner City supplies
- Additional Learning Opportunities
- Annual Neighborhood Banquet
- Copy Services
- Computer/Internet Access
- Neighborhood organization and support
- Literature and books on a variety of neighborhood needs and issues
- Literature and education on local organizations
- Networking opportunities





311

THE CITY OF MONTGOMERY MAKES IT REALLY EASY TO REPORT ISSUES AND MAKE REQUESTS FOR NON- EMERGENCY SERVICES THROUGH ITS 311 PROGRAM IN THE NEIGHBORHOOD SERVICES DEPARTMENT.



EXAMPLES OF ISSUES HANDLED BY 311

- Trash issues
- Street light out
- Potholes
- Ditch issues
- Overgrown grass
- Missed garbage pickup
- Parking meter-malfunction
- Cars parked on lawn
- Inquiries about city services
- Dead animal pickup



WAYS TO CONTACT 311:

- Dial 3-1-1 or 625-INFO (4636)
 - Email your issue to 311@montgomeryal.gov
 - Submit a service request online at www.montgomeryal.gov
Click on "Report An Issue"



Make sure to provide detailed locations and information



Maintaining Your Property 101

Litter, trash, and junk

To ensure the health, safety, and welfare of its citizens, as well as improve livability, Montgomery residents are required to keep their property, whether owned or rented, clear of litter, trash, and junk. In fact, littering is prohibited at any time whether on private property or public streets, sidewalks, or alley ways.

City ordinance 12-37

Overgrown Grass

The City of Montgomery also requires that private properties be maintained free from uncontrolled and overgrown grass or weeds. Grass and weeds shall not exceed the height of 12 inches; provide breeding grounds and shelter for rodents; or hide debris.

City ordinance 12-61

Leaves, pine straw, and grass

All leaves, pine straw and grass clippings need to be tightly sealed in plastic bags, paper yard waste bags or cardboard boxes and placed behind your curb on the pickup day for trash.

City ordinance 25-191(b)

Public Trees

Any work done on a City tree or trees in historic areas must first have a permit issued before the work can be done. This includes any work that may break, injure, mutilate, burn, remove, destroy, cut, top, girdle, or damage the tree, including the root system. Before doing any work of any nature on trees call and check with the **Department of Urban Forestry at 625-2740**.

Any company doing tree work on private property for hire must obtain a permit for tree work from the Urban Forester.

City ordinance 12-165

*** Neighborly Tip: Bagging your leaves year round will prevent loose leaves from ending up in the storm drain, blocking access to drains during heavy rain fall.**

If you work with a company for yard maintenance, make sure they're following the rules too!



Green roll-out containers

Each resident who pays a garbage fee to the City will be provided a roll-out container for the purpose of storage of garbage and miscellaneous refuse. Containers need to be on the street for pick up before 7am and off the street not later than 7pm on their designated pickup day. Residents are responsible for keeping their container clean. To report a broken or stolen container, call 311.

City ordinance 25-35a

Sidewalks

Keeping sidewalks clean and free of litter, refuse, or other materials that would hamper a pedestrian is required. It is also unlawful to mark, write, print or paint any sidewalk in the city, or to deface or disfigure the sidewalk in any manner. Any work done on a city sidewalk must be done with a permit obtained from the city engineer and be inspected by and under the supervision of the city engineer.

City ordinance 26-2, 26-3 and 26-7

Basketball Goals

Keeping streets clear for vehicles and sidewalks clear for pedestrians is a top priority for the City. Please keep your basketball goal on your property and off the street and/or sidewalk.

City ordinance 26-10

Stagnant Water

Standing water, whether in a natural or man-made pond, is a health and safety concern and is not allowed. Between April 15 and November 15 there should be no water left in swimming pools and hot tubs unless the water is circulating through a filtration system and has been treated with chlorine or another similar chemical treatment.

City ordinance 12-81

Outside Storage

Storing discarded junk, pallets and other combustible yard debris, waste and refuse is not allowed on residential property and helps to ensure the health and safety of the area.

Junk means all vehicle parts, rubber tires, appliances, dilapidated furniture, machinery equipment, building material, or other items that are wholly or partially rotted.

City ordinance 14-142



Animals & Pets 101

Let's face it. We love our pets. They are a major part of our lives, and they can have a positive impact on our community. There are a few basic rules and ordinances to follow that will make your pet a welcome addition to your neighborhood.

Dogs

Dogs are only allowed to be off leash when they are confined to their owner's property or in an off leash dog park. There are two of these dog parks in Montgomery:

- Downtown Dog Park located at 62 Madison Ave.
- Hannah Daye Ridling Bark Park located at 6055 Vaughn Rd.

If a dog is chained within the confines of its owner's property, the chain or tether should not be less than ten feet in length and should not allow access to others' property. A tethered dog should be secured by a collar or harness with swivel connections in such a manner to effectively prevent the escape of the dog.

City ordinance 4-13

Livestock

The Montgomery Code of Ordinances defines livestock as domestic animals other than dogs and cats. Owning chickens has been a growing trend and is allowed within the city limits; however, citizens need to apply to the Board of Adjustment to get permission for chickens or any type of livestock. Also, chickens and all other livestock must be confined within a fenced enclosure or secure building of adequate size.

City ordinance 4-161

Appendix C, Zoning Ordinance 38-63

Pet Inoculations

All dogs and cats within the city limits of Montgomery must be inoculated annually against rabies as required by state law. When off the owner's premises, every dog and cat over the age of three months must wear a substantial, durable collar or harness with the current rabies inoculation tag attached.

City ordinance 4-82 and 4-83

*** Neighborly Tip: If your pet poops, it is your duty to scoop it, bag it securely, and put it at your curb on trash day.**



Animal Nuisances

Dogs are going to bark sometimes, but incessant barking or howling is a nuisance. If your pet is causing a disturbance, take appropriate measures to settle it down. It is also important to keep sanitary conditions in your pet's enclosure to prevent offensive odors from aggravating your nearby neighbors.

City ordinance 4-3

Stray Animals

The Montgomery Humane Society has an Officer to respond to animal neglect, cruelty, distress, and abandonment calls 24/7. Their deputies rescue stray dogs in Montgomery City/County and remove dangerous dogs from the streets to protect the community. In addition, they educate the public on owner responsibility and investigate animal cruelty.

Call the Montgomery Humane Society at 409-0622, Option 1, during normal business hours: Monday-Sunday, 8am-6pm. After hours: City Residents call 409-0622 and County Residents call 832-4980.

Animal Cruelty

Being a good neighbor means treating others with respect and care— this includes pets and animals. It shall be unlawful for any person to mistreat, torture, disfigure, mutilate, torment, or cruelly tease an animal; deprive an animal of food, water, or shelter; keep an animal under unsanitary conditions; leave an animal unattended in a vehicle without proper ventilation; beat, kill or injure an animal without good cause; override, overdrive or overload an animal; and/or to set out upon any public or private property any stakes, pits, snares, traps, poisons, antifreeze, or other devices or substances intended to cause harm, injury or death to any animal. This section shall not be construed as prohibiting the branding or dehorning of livestock, or any other acts considered customary in the management or care of livestock.

City ordinance 4-5



Parking in the Neighborhood 101

Being a good neighbor includes adhering to the City Ordinances when parking your vehicle. If you live in a neighborhood that has a Home Owner's Association (HOA), you may even have stricter parking regulations. Make sure to check your neighborhood's rules.

Parking on Private Property

Parking motor vehicles on front lawns is prohibited except while loading, unloading or washing. These exceptions must not exceed three hours during any 24-hour period.

City ordinance 27-395

Parking on any part of a sidewalk is also not allowed.

City ordinance 27-395

Storing junked or abandoned vehicles on private property is prohibited in the City of Montgomery. Violators of this ordinance will be given five days to remove vehicle upon receipt of notice. A junk vehicle is one that is inoperable.

City ordinance 27-13

It is unlawful and declared a nuisance for anyone to restore or repair a motor vehicle in front of any residential building, including houses or apartments.

Note: routine maintenance is allowed.

City ordinance 12-36

RV Parking

Recreational vehicles, camping trailers, and any motor vehicle requiring a truck tag are not allowed to be parked on a residential street except to make a delivery or provide a service unless a permit has first been obtained from the chief of police.

City ordinance 27-385

REMEMBER:

**When you have questions
about City Services or
would like to report an issue:**

- Dial 3-1-1 or 625-INFO (4636)**
- Email 311@montgomeryal.gov**
- Submit a request online at www.montgomeryal.gov**



Business in the Neighborhood 101

Door to Door Sales

Door to door soliciting is a matter of public concern and must be conducted during the approved times according to the Code of Ordinances. Although allowed under certain perimeters, to prohibit soliciting simply place a "No Soliciting" sign at the front of your residence. For information on the perimeters to soliciting, check out the ordinance.

City ordinance 20-1-7

Garage Sales

The City of Montgomery's Finance Department allows residents to have yard sales up to four (4) times per year without obtaining a business license. A business use is established when you exceed that limit.

*** Neighborly Tip: Garage sales are a great way to clean out your closets and storage sheds while keeping things out of the landfill. We recommend you find ways to donate any unsold items. Check out our website for donation options: www.mgmc3.com**

Business Licenses

According to the Montgomery Business License Code, anyone conducting business in the city of Montgomery must first obtain a valid business license. You will also need to check the zoning to ensure your business will be located in a commercially zoned location. Note: Certain entities and organizations are exempt from any city license requirement. Our License and Revenue Division assists businesses in the city of Montgomery in issuing and maintaining appropriate business licenses and sales tax numbers. To make an appointment with one of our **License and Revenue Staff members**, call **625-2036**.

City ordinance 16-71-74

Signs

Even though signs can be informative, they can quickly junk up an otherwise attractive road. The City of Montgomery has ordinances in place to prevent signs from becoming distractions along roadways and to keep them from littering our city. No signs are allowed on public property, such as city rights-of-way and utility poles, except for specifically permitted portable signs in designated entertainment districts. More information about signage can be found in chapter 24 of the City of Montgomery Code of Ordinances.

City ordinance 24-1-7



Neighborhood Peace and Safety 101

In Montgomery we are fortunate to have community policing, which is a strategy of policing that focuses on police building ties and working closely with members of the communities. The Montgomery Police Department offers many programs and services to help make our neighborhoods safe and peaceful. These services include Neighborhood Watch, Park, Walk and Talk, Citizens Police Academy, and many more. For a full listing and program descriptions, visit www.montgomeryal.gov, click on City Government, then click Departments and select Police.

Discharging Firearms

It is illegal to fire a gun or cannon in the city without prior permission from the chief of police. This includes celebratory discharge.

It is dangerous – don't do it!

City ordinance 18-112

Fireworks

It is unlawful to store, sell, use or explode any fireworks within the city limits.

City ordinance 13-8

Open Burning

An open fire is a fire that is not contained within a steel, metal or masonry container. It is unlawful to start an open fire within the city limits without first obtaining a burn permit from the Montgomery Fire Department.

Call 625-3916 to obtain a Burn Permit.

City ordinance 13-9

Noise/Public Disturbance

Too much noise is disruptive to the peace of a neighborhood. The city has an ordinance in place to prevent loud, raucous, unnecessary noises. Examples of noise disturbances include loud music, barking dogs, and excessive use of power equipment.

Note: There are exceptions to this ordinance, including construction activity, church bells, noises created by emergency vehicles or personnel, and live remote broadcasts by licensed radio stations on business premises.

City ordinance 18-171

**If you have a
dangerous or
life threatening
emergency, re-
member to call
911.**



Permits 101

Building Permits

The City of Montgomery Inspections Department is committed to providing its citizens with quality services in a timely manner through a team of experienced and well trained individuals. Their function is to inspect residential and commercial construction to verify that it provides a reasonable level of safety and adheres to the standards set forth in the Building Code.

New construction, renovations and additions to existing buildings require a building permit. Permits can be obtained by a building owner, home owner, or licensed contractor. Permits are also required for most building, electrical, plumbing, gas and mechanical projects. A permit application may be obtained at www.montgomeryal.gov and searching "Inspections".

If you are not sure if a permit is required for a project, contact the city's Inspections Department at 625-2073.

Special Event Permits

In order for any person or organization to have an event (assembly, rally, concert, block party, filming/photography, festival, parade, etc.) on Public Property in the City of Montgomery, a Special Event Permit must first be obtained at least 20 days prior to the event. The Special Event Permit application and Special Event Handbook, which is full of useful info, can be found at www.funinmontgomery.com and search "permit". To apply online, visit www.montgomeryal.gov. Click on heading labeled I Want To... then Apply for Special Event Permit.

Burglar Alarm Systems

You are required to obtain an alarm permit before placing a burglar alarm in service or when a take-over service occurs. If your alarm is set up to notify the Montgomery Police Department, then you need to have your permit issued by the police administrator at a fee not to exceed \$10.

City ordinance 11-106

False alarms are disruptive and divert police officers away from actual crime. After three false alarms within one year, the City of Montgomery will impose fines on the alarm user as prescribed in *Chapter 11-105 of the code of ordinances*.



Sanitation Services 101

The City of Montgomery has a top notch sanitation department that works hard to make sure our residents receive exceptional service. Sanitation services include three days of service per week for every household— two days of rollout container collection and one day of yard waste collection. Of course, there are times— particularly after storms or during holiday weeks— that yard waste collection may be delayed. Please be patient with our sanitation employees. They are some of the hardest working men and women, and they make every effort to get the job done!

Do we offer recycling in Montgomery?

Residents who have City of Montgomery Sanitation services should be aware that recycling is already provided through a single stream method of collection. The sanitation truck takes collected garbage to RePower South, where recyclables are separated and transformed into two products. Cardboard, paper, plastic bottles, aluminum and metal cans are baled and sold into established commodity markets. ReEF™ fuel is created from non-recyclable papers and plastics and is sold as a substitute for coal for energy generation.

What time should my trash or garbage be placed at the curb for service?

The rollout container must be at the curb no later than 7:00 am on pick up day and removed no later than 7:00 pm the same day.

Why were my loose leaves and grass not picked up?

Grass and pine straw must be containerized at all times. Leaves must be containerized, except during October 1 through April 15 of each year. During this period, leaves must be placed in piles separate from other trash behind the curb. However, we appreciate and encourage residents to containerize all debris left at the curb for faster service and overall neighborhood cleanliness.

What can I place at the curb for pick up?

Sanitation customers can place grass, pine straw or leaves, in 30 gallon containers or bags tied at the top, behind the curb. Limbs and hedges cut less than 4' in length and 8" in diameter may also be placed behind the curb for pick up. All other items must be scheduled for bulk pick up to be placed at curb.

*You would also place any textiles that you're not able to donate at the curb on your trash pick up days.

*** Neighborly Tip: If you are interested in other ways to recycle and reuse, visit our website at www.mgmc3.com, under "Programs and Services" click on "Got Junk?"**



The City website has a fantastic interactive map that shows very specific details about Sanitation routes and other interesting tidbits. Check it out at www.montgomeryal.gov and find Sanitation under the heading City Government Departments.

Why don't we pick up building materials?

Building debris, such as scrap lumber, plaster, roofing, concrete and other materials resulting from demolition, construction or remodeling will be the responsibility of the owner, contractor or tenant. These items cause too much wear and tear and damage to the Sanitation trucks.

Does the City pick up dead animals?

Yes, dead animals, up to the weight of 50 pounds, will be removed from the right of way on residents' property.

For removal please call 311.

How can I schedule a bulk pick up?

Call 311. The pick up will be on the designated day and charges range from a minimum of \$25.00 to \$150.00 per truck load. Stoves, refrigerators, freezers, sofas, hot water heaters, or other appliances may be picked up at a charge of \$25.00 per unit.

*The City offers a 24/7 Convenience Drop Off Center at the Old Sears Site, located at 1920 S. Court St. (corner of Fairview Avenue.). The same rules for Saturday Drop Off apply to this Convenience Drop Off location.

What is the Saturday Trash Drop Off Program?

The City of Montgomery offers Montgomery residents twelve locations throughout the city to drop off bulk items at no charge on the first and third Saturday of every month from 9:00am until 3:30pm. For more information and the list of locations, please visit www.montgomeryal.gov and search "Saturday Drop Off".

The County hosts Montgomery County Clean-Up Days on the last Saturday of each month.

Citizens can take advantage of FREE garbage collection sites throughout the County from 10am - 2pm. Find the locations at www.mc-ala.org and search "Clean-Up Days".

Are there any other options for getting rid of bulk trash?

Yes. On the 2nd, 4th, and 5th Saturdays of the month, you can take items to the Landfill at no cost.

Hours for free drop off: 9am-12pm.

Landfill is located at 115 Division St. 36104.

Landfill: 625-4526



Good Neighbor Relations 101

To live in a good neighborhood, you have to be a good neighbor. Houses don't define a neighborhood. People do. Be the neighbor that everyone wants to live next door to. A good neighborhood begins and ends with you.

Ways To Be A Good Neighbor

- Be respectful of your neighbors.
- Introduce yourself to new neighbors as soon as you can.
- Create and share a list of houses of worship, stores, pharmacies, dry-cleaners, lawn-mowing services, and restaurants nearby.
- Obey noise ordinances.
- Obey parking ordinances such as no parking on front lawns.
- Be responsible for your pets. Pick up after your pets (keep plastic bags with you) and obey the city's leash law.
- Don't block public sidewalks or other's driveways.
- Mow your lawn regularly.
- Make sure your tree limbs, spreading shrubs, weeds, etc. don't creep into your neighbor's yard.
- Remove bicycles, skateboards, and toys from the front yard at the end of the day.
- Remove mold from the exterior walls and repaint when necessary.
- When you have an issue with a neighbor, attempt to discuss it in an adult manner directly with that person. If you are able, make an extra effort to make things right by shaking hands and at least being on friendly terms. You don't have to become friends to be friendly. A simple wave as you pull into the driveway is sufficient.

"Imagine what our real neighborhood would be like if each of us offered, as a matter of course, just one kind word to another person."

-Mr. Rogers



Preventing conflict with neighbors can be made a little easier when you start out by being a good neighbor yourself. Being considerate and getting to know your neighbors before conflict makes greater progress towards peaceful coexistence.

Ways To Prevent Conflict With Neighbors

- Introduce yourself to new neighbors as soon as you can.
- Reach out to your neighbor before taking on a project that may affect them: hosting a large party, cutting down your tree that shades their patio, building a fence, etc.
- Be aware of differences in age, ethnic backgrounds, years in the neighborhood, etc. Differences can lead to conflicting expectations.
- Consider your neighbors' point of view. How will your new compost pile affect the play area of your neighbor's children when it is located right on the other side of the fence? Be appreciative when a neighbor does something you like.
- Be positive. Most neighbors aren't intentionally trying to bother you.
- Be candid. Let your neighbor know, sooner rather than later, calmly and without anger, that mowing their lawn at 7AM is really bothering you after an all-night shift at work.
- Your neighbor won't know the situation bothers you unless you tell them.
- Be respectful. Speak directly with the neighbor about the problem. Don't gossip to others in the neighborhood.
- Be calm. If approached accusingly about an issue, listen quietly and carefully. If you can listen and not react defensively, the lines of communication remain open to working things out.
- Listen well. Try to understand how your neighbor feels and why. If needed, take a break to think over what has been discussed. Then follow up with your neighbor to resolve the issue.
- Get help when needed. Sometimes you need the help of a neutral third party. If you need help in talking with a neighbor or confidential assistance with a conflict do not hesitate to call Neighborhood Services. If we can't be of assistance, we'll help to find someone that can be of help.



Neighborhood Associations 101

Resident led groups, such as Neighborhood Associations, are a great way for neighbors to come together on matters of common interest to a neighborhood. When presented with a united group of individuals representing their side of an issue, the leadership in our city and county have respect for that voice. These groups are also great ways to get to know your neighbors. Many host activities that offer opportunities for coming together and strengthening the voice that is unique to their neighborhood. Detailed below are the different organizational structures we have found.

Neighborhood Associations (NA)

Neighborhood Associations are usually organized by the residents or property owners living in the boundaries identified by the group. We expect the association to have officers; hold elections of these officers; and have bylaws or some other governing documents. Membership is voluntary.

Homeowners Associations (HOA)

A homeowners association or HOA has covenants defined that are specific to the neighborhood. The covenants are defined in the legal documents included with the sale or transfer of the property. Payment of association dues is mandatory.

Neighborhood Watches (NW)

Neighborhood Watches are groups formed where their primary purpose for organizing is the protection of their property and its value. When initially organized they may or may not have elections for the same officer positions as a Neighborhood Association where they may or may not have a written set of bylaws.

When there is an organized HOA or NA already present where a watch is being formed, Neighborhood Services recommends the Watch to become a committee under the association's bylaws.

**Contact Montgomery Police Department's
Community Policing Dept. for Neighborhood
Watch Questions: 625-4800**

To find out if your community is represented by an association, contact Neighborhood Services. We can also provide assistance for starting or reinvigorating an association.

334-625-2175



Getting Involved 101

Here are ways to get further involved within City Government and within the Community.

City Council

The City consists of a Mayor-Council system of government. Both the Mayor and Council are elected by the people to a four year term. Find your current list of City Council members at www.montgomeryal.gov under City Government.

City Council meetings are typically held the first and third Tuesdays of each month, unless that conflicts with a holiday. Work Session begins at 3:30pm, followed by City Council meeting at 5pm.

All meetings are held at City Hall, located at 103 N. Perry St. 36104

County Commission

The governing body of Montgomery County is the Montgomery County Commission, consisting of five members who are elected by districts. Each Commissioner is elected to a four-year term and represents approximately 45,000 constituents.

The Commission meets on the first and third Tuesday of each month, unless that conflicts with a holiday. The Information Session begins at 9:00am, followed by the Formal Session at 10:30am.

Meetings are held in the Commission Chambers located on the first floor of the Montgomery County Administrative Building, Courthouse Annex III, located at 101 S. Lawrence St.

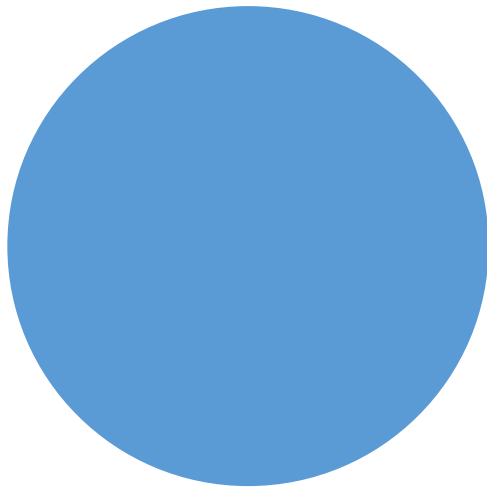
Volunteering

The goal of HandsOn River Region is to grow the capacity of area nonprofits through providing coordinated, managed volunteerism to the community. Find volunteer opportunities at www.volunteer.handsonriverregion.org.

2-1-1 Connects Alabama

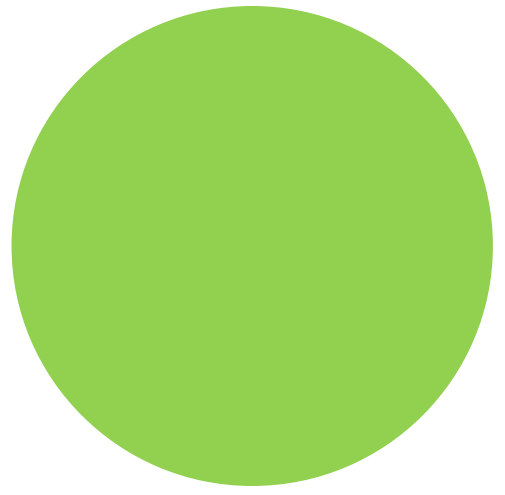
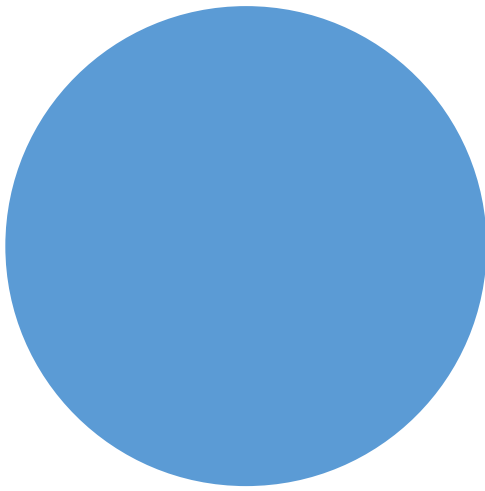
Beyond volunteer mobilization and management, HandsOn River Region also manages the 2-1-1 information and Referral Helpline. Need help? Wanting to Volunteer? Dialing 2-1-1 is your first step. 2-1-1 is a free, easy to remember number to dial for information about health and human service organizations in your community.

211connectsalabama.org



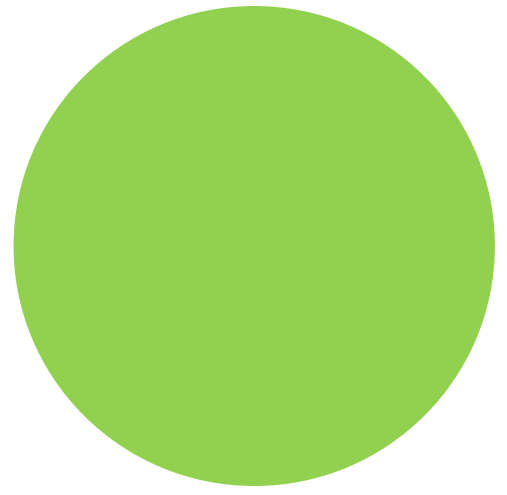
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If you found this “Good Neighbor Guide” helpful, please take a moment and let us know. If you find an error or typo, please let us know. You can email us at lfranklin@montgomeryal.gov.

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Important Contact Information

-334 area code unless otherwise noted.

Emergency Services	9-1-1
Police Non-Emergency Services	625-2651
Community Resources www.211connectsalabama.org	2-1-1
Call Before you Dig	8-1-1
Electricity Outage (Alabama Power)	1-800-888-2726
Water Main break (MWWSSB)	206-1600
City Services Issues (M-F, 8-5)	3-1-1, 625-INFO (4636)
Crime Stoppers www.215stop.com	215-STOP (7867)
Animals, Stray Dogs	409-0622
Bus Information, MATS	262-7321
Business License Dept., City	625-2036
Burn Permits	625-3916
Dumping on vacant lots	3-1-1, 625-INFO (4636)
Fire Codes	625-2975
Garbage Can Replacement	3-1-1, 625-INFO (4636)
Health Department	293-6400
Housing Authority	206-7200
Inspections Dept., City	625-2073
Landfill	625-4999
Library City/County	625-4999
Lights, Traffic or Street	3-1-1, 625-INFO (4636)
Mayor's Office	625-2000
Montgomery Museum of Fine Arts	625-4333
Neighborhood Watch	625-4800
Noise Complaints	625-2670
Parks and Recreation	625-2300
Sheriff's Office	832-4980
Urban Forestry, City	625-2740
Voter Registration	832-1215
Zoo	625-4900



625-2175